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News

SSi Micro looking to customers to put pressure on NorthwesTel



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Thursday, February 23, 2012 - 3:50 PM

Yellowknife, N.W.T. - SSi Micro is trying to rally customer support ahead of a decision by the CRTC.

The company has published an open letter on its website addressed to all Northern internet users asking people to intervene on its behalf with the CRTC.

Last spring, SSi Micro filed a complaint with the federal telecommunications regulator, alleging that the fees NorthwesTel charges other companies to use their network to connect to the south are discriminatory.

SSi Micro's chief development officer Dean Proctor explains.

“The complaint is basically over what we consider to be discriminatory pricing, too high of a pricing, which is really making us non-competitive and forcing other competitors out of the market,” he said.

In January, the CRTC ruled NorthwesTel had to release the cost break down for its backbone service, but NorthwesTel appealed that decision.

Proctor said the appeal is simply a delay tactic.

“The current machinations, the current delays, the current games and gaming that NorthwesTel is entering into only serves to delay effective competition and hurt consumers,” he said.

Feb. 24 is the last day for consumers to submit their thoughts to the CRTC.

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Locations in NWT NorthwesTel didn't reply to requests for comment.

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